

PAINTWORK WARRANTY

Autoright guarantees the workmanship of its repairs against defects from the date of original handover post repair, for:

- a duration of 10 years or 100,000 miles in the case of a passenger vehicle,
- a duration of 3 years or 30,000 miles in the case of a commercial vehicle.

What is covered

- The paintwork warranty covers the complete or partial retouching of the paint or lacquer necessary to rectify a defect as observed by Autoright.
- The paintwork warranty applies subject to the express condition that your vehicle has always been maintained in accordance with the schedule defined by the vehicle manufacturer or advise from Autoright.

In order to continue to benefit from the Autoright paintwork warranty, you are obliged to notify Autoright of any defects within 1 week after its discovery.

What's not covered

- Damage to body paintwork or lacquer caused by the environment, such as atmospheric, chemical, animal or vegetable residues, sand, salt, projections of gravel or natural phenomena (hailstones, floods) and other external factors (whether or not the result of an accident).
- Damage caused by negligence on the part of the user, late presentation of the fault to be remedied or failure to observe the manufacturer's recommendations.
- Failure of the surface to which the Autoright repair is applied (i.e. as the result of a previous bad quality repair) and the consequences of repairs, conversions or modifications carried out by firms not approved by Autoright.
- Inappropriate aftercare, contrary to instructions supplied upon completion of the repair(s), including but not limited to washing the vehicle within three days of completion of work, the use of corrosive cleaning agents, i.e. TFR + acidic alloy wheel cleansers.
- Failure to conduct routine aftercare, i.e. polish and wax vehicle with a product authorised by Autoright.